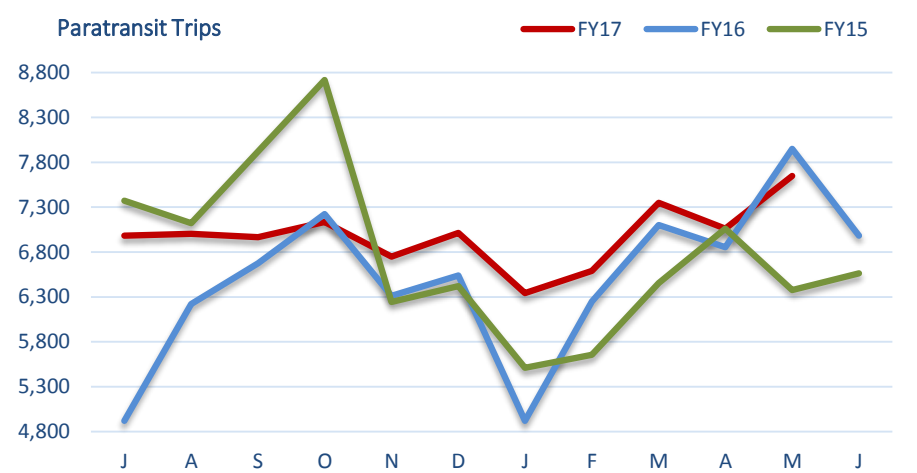
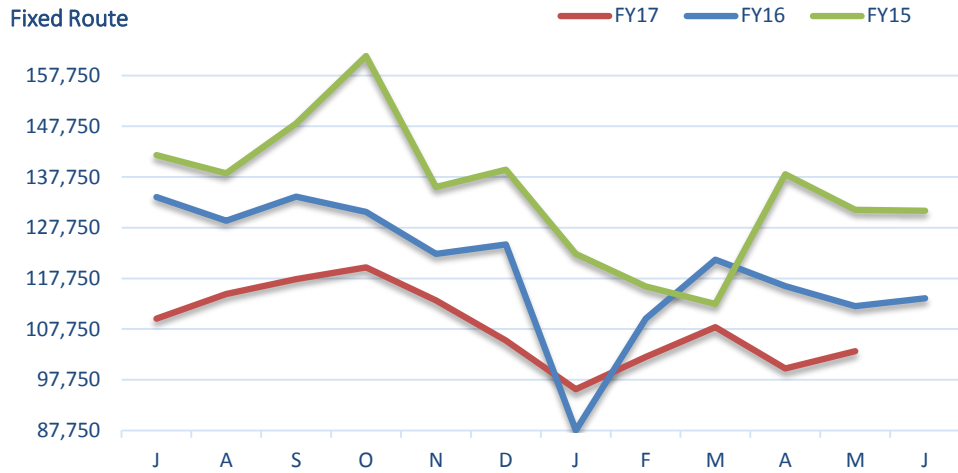




Regional Transportation Agency Statistical Summary

For One Month Period Ending 5/31/2017



May ridership: 103,415- FY15-16 Average:- 121,763 Net: -7.9%

May ridership: 7,648- FY15-16 Average:- 7,163 Net: -3.8%

Average Daily Ridership per trip				Missed			Jurisdiction
Daily Ridership	May	Month to Average	Average Year to date	Trips	Miles	Hours	
201/J	6.8	●	7.1	23	345	20	Anne Arundel
202/K	8.6	●	10.4	55	793	47	
203/M	1.1	●	1.1	5	41	2	
301/A	3.7	●	4.6	1	15	1	Prince George's
302/G	7.2	●	7.5	13	375	22	
401/Green	7.6	●	9.3	118	500	33	Howard
404/Orange	8.0	●	9.9	8	294	17	
405/Yellow A & B	8.0	●	8.1	13	357	21	
406/Red	7.2	●	7.9	90	1670	100	
407/Brown	9.7	●	11.0	5	85	5	
408/Gold	4.4	●	4.6	74	1332	80	
409/Purple	6.9	●	7.6	7	130	8	
501/Silver	16.2	●	17.2	8	297	17	Regional
502/B	8.1	●	9.0	12	238	14	
503/E	9.5	●	10.3	12	275	16	

Operate a Safe Transit System					
Accidents (YTD)	(1) FY17 (YTD)	(1)FY16 (YTD)	Change	Target	Performance vs Target
Fixed Route	12	10	17%	10	●
Meet and Exceed Customer Expectations					
Complaints	(1) FY17	(1)FY16	Change	Target	
System	669	705	-5%	705	●
Operate an Effective Transit System					
Overall	(1) FY17	(1)FY16	Change	Target	
Fixed Route	1,198,817	1,322,212	-10%	1,322,212	●
Paratransit	76,842	70,966	8%	70,966	●
Fixed Route	May-17	May-16	Change	Target	
Weekday	3,962	4,168	-5%	4,168	●
Saturday	2,349	2,642	-12%	2,642	●
Sunday	659	1,163	-76%	1,163	●
Passengers	May-17	May-16	Change	Target	
Fixed Route	7.64	8.75	-15%	8.75	●
Paratransit	1.57	1.56	1%	1.56	●

(1) FY17YTD and FY16YTD: Compares same months.



Meets or Exceeds Average



Meets Expectation



Does not meet Expectation

Fixed Route Performance Statistics: 2017													
	July	August	September	October	November	December	January	February	March	April	May	FY17.Year to Date	Average
RTA SYSTEM RIDES TOTAL	114,175	114,677	117,613	123,851	113,437	105,429	95,889	102,289	108,083	99,959	103,415	1,198,817	108,983
Missed Trips	216	108	136	129	93	102	143	71	156	333	444	1,930	175
Missed Hours	163	126	136	149	180	165	165	92	242	285	403	2,106	191
Missed Miles	1,514	1,465	1,506	1,700	1,217	1,510	2,007	833	2,162	4,568	6,747	25,229	2,294
Total Road Calls	82	90	89	68	72	73	71	48	65	62	85	805	73
Workers Comp Claims	1	2	1	0	2	0	1	0	8	2	2	19	2
Monthly Miles	262,130	285,231	267,149	265,288	264,634	260,012	256,395	248,169	269,542	276,373	265,952	2,920,875	265,534

Paratransit Performance Statistics: May 2017							
Trip Type	Trips	Revenue Hours	Service Hours	Trips per Revenue Hour	Trips Denials	Late pickups: + 15 minutes	On-Time Performance
ADA Prince George's County	122	97	107	1.7	0	11	90%
ADA Anne Arundel M route	15	9	10	1.6	0	0	100%
ADA Anne Arundel	187	111	123	1.7	0	11	94%
ADA & (GPT) General Paratransit Trips Howard County	6,078	3,870	4,253	1.5	0	316	94%
Taxi Total Performed Trips	1,246	504		2.5			
Totals	7,648	4,592	4,493	1.8	0	338	94%

(2) Mobility performed and verified trips in RouteMatch Software Database

for questions regarding data in this summary, contact Maynard Nash (301) 951-3622 or Maynard.Nash@transitRTA.com