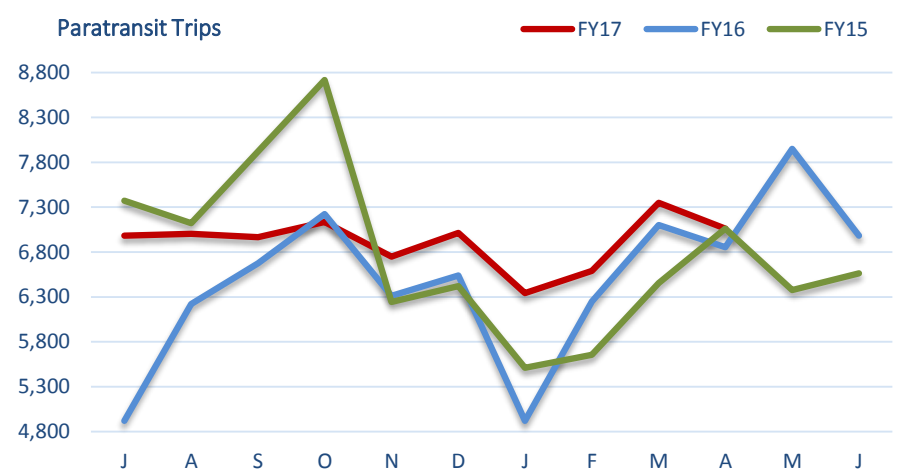
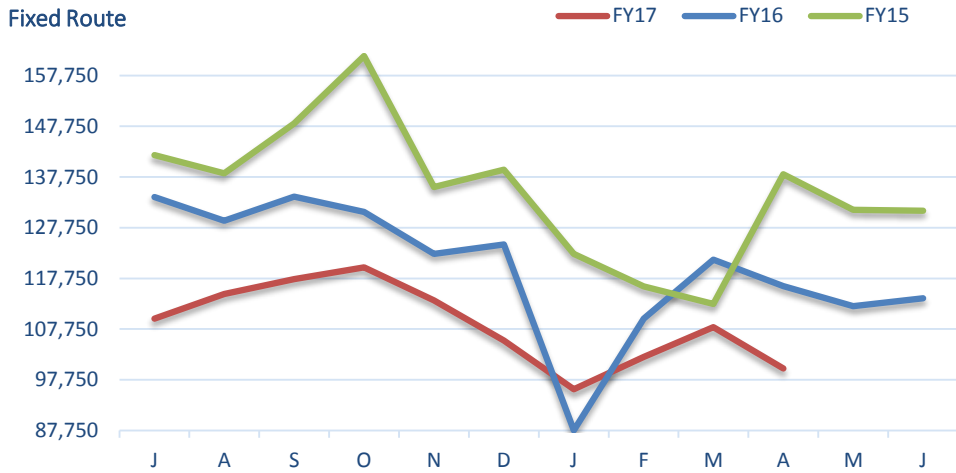




Regional Transportation Agency Statistical Summary

For One Month Period Ending 4/30/2017



April ridership: 99,959- FY15-16 Average:- 127,269 Net: -14. %

April ridership: 7,061- FY15-16 Average:- 6,958 Net: 3. %

Fixed Route Performance					Key Performance Metrics						
Average Daily Ridership per trip				Total	Jurisdiction	Operate a Safe Transit System					
Daily Ridership	April	Month to Average	Average Year to date	Missed Trips		Accidents (YTD)	(1) FY17 (YTD)	(1)FY16 (YTD)	Change	Target	Performance vs Target
201/J	6.9	●	7.1	11.0	Anne Arundel	Fixed Route	12	6	50%	6	●
202/K	8.6	●	10.6	25.0		Meet and Exceed Customer Expectations					
203/M	1.2	●	1.1	6.0		Complaints	(1) FY17 (YTD)	(1)FY16 (YTD)	Change	Target	
301/A	4.0	●	4.7	9.0	Prince George's	System	633	647	-2%	647	●
302/G	7.3	●	7.6	10.0		Operate an Effective Transit System					
401/Green	8.8	●	9.4	18.0	Howard	Overall Ridership	(1) FY17 (YTD)	(1)FY16 (YTD)	Change	Target	
404/Orange	8.8	●	10.1	6.0		Fixed Route	1,095,402	1,209,952	-10%	1,209,952	●
405/Yellow A & B	8.7	●	8.1	2.0		Paratransit Program	62,133	56,161	10%	56,161	●
406/Red	7.5	●	7.9	68.0		Fixed Route	Apr-17	Apr-16	Change	Target	
407/Brown	10.6	●	11.1	2.0		Weekday	4,164	4,737	-14%	4,737	●
408/Gold	4.0	●	4.6	64.0		Saturday	2,425	3,204	-32%	3,204	●
409/Purple	7.4	●	7.6	4.0	Sunday	910	761	16%	761	●	
501/Silver	16.9	●	17.3	26.0	Regional	Passengers Per Hour	Apr-17	Apr-16	Change	Target	
502/B	9.2	●	9.0	9.0		Fixed Route	7.6	8.8	-15%	8.75	●
503/E	9.2	●	10.4	9.0		Paratransit Program	1.6	1.64	-1%	1.64	●

(1) FY17YTD and FY16YTD: Compares same months.



Meets or Exceeds Average



Meets Expectation



Does not meet Expectation

Fixed Route Performance Statistics: April 2017														
	July	August	September	October	November	December	January	February	March	April	May	June	FY17.Year to Date	Average
RTA SYSTEM RIDES TOTAL	114,175	114,677	117,613	123,851	113,437	105,429	95,889	102,289	108,083	99,959			1,095,402	115,066
Missed Trips	216	108	136	129	93	102	143	71	156	333			1,486	149
Missed Hours	163	126	136	149	180	165	165	92	242	285			1,703	170
Missed Miles	1,514	1,465	1,506	1,700	1,217	1,510	2,007	833	2,162	4,568			18,482	1,848
Total Road Calls	82	90	89	68	72	73	71	48	65	62			720	72
Workers Comp Claims	1	2	1	0	2	0	1	0	8	2			17	2
Monthly Miles	262,130	285,231	267,149	265,288	264,634	260,012	256,395	248,169	269,542	276,373			2,654,923	265,492

Paratransit Performance Statistics: April 2017 (2)							
Trip Type	Trips	Revenue Hours	Service Hours	Trips per Revenue Hour	Trips Denials	Late pickups: 15 minutes	+ On-Time Performance
ADA Prince George's County	147	114	124	1.3	0	8	95%
ADA Anne Arundel M route	24	24	27	1.0	0	1	96%
ADA Anne Arundel	176	110	122	1.5	0	10	97%
ADA & (GPT) General Paratransit Trips Howard County	5,355	3,283	3,604	1.6	0	301	92%
Taxi Total Performed Trips	1,359	561	0.000	2.4	0		
Totals	7,061	4,092	3,877	1.6	0	320	95%

(2) Mobility performed and verified trips in routeMatch Software Database

for questions regarding data in this summary, contact Maynard Nash (301) 951-3622 or Maynard.Nash@transitRTA.com