

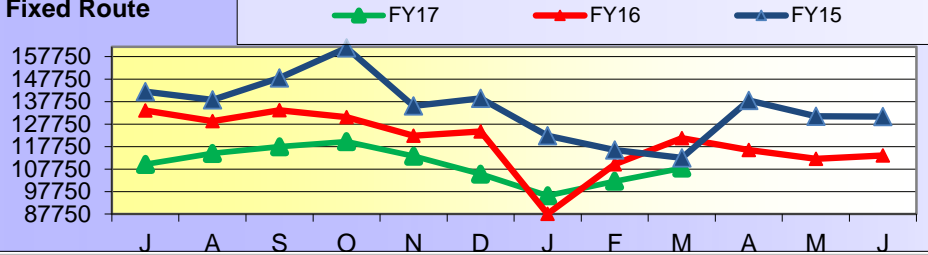


# FY17 Executive Summary

For One Month Period Ending 3/31/2017

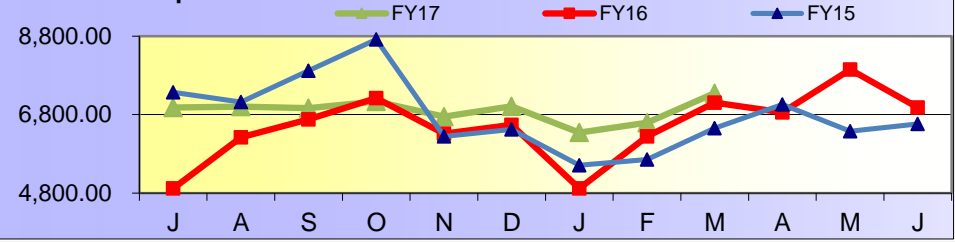


## Fixed Route



March ridership was: 108,148 Compared to last two prior years AVERAGE ridership of: 117,068 Net Ridership: -10.9%

## Para Ridership



March ridership was: 7,349 Compared to last two prior years AVERAGE ridership of: 6,779 Net Ridership: 03.5%

AVE Daily Ridership	Mar	AVG	MISSED TRIPS
201/J	6.46	7.11	5.00
202/K	9.08	10.84	7.00
203/M	1.04	1.12	1.00
301/A	4.51	4.73	0.00
302/G	6.67	7.60	5.75
401/Green	9.27	9.51	8.00
404/Orange	9.91	10.20	2.75
405/Yellow A & B	7.83	8.00	1.00
406/Red	7.84	8.00	33.00
407/Brown	11.07	11.18	7.50
408/Gold	3.94	4.72	51.25
409/Purple	6.95	7.65	13.00
501/Silver	15.83	17.31	9.35
502/B	7.67	9.03	3.70
503/E	10.28	10.57	7.25
	7.89	8.50	155.55
		<b>Compl. Trip</b>	<b>98.81%</b>

Operate a Safe Transit System-MAR 17				
Accidents (Per 100k)	FY17 (YTD)	FY16 (YTD)	Change	Target
Fixed Route	10.00	6.00	67%	-
Meet and Exceed Customer Expectations				
Complts(Per/10k)	FY17 (YTD)	FY16 (YTD)	Change	Target
Fixed Route	52.00	54.00	-4%	4.41
Operate an Effective Transit System				
Overall Ridership	FY17 (YTD)	FY16 (YTD)	Change	Target
Fixed Route	995,508	1,093,694	-9%	
(A*) Paratransit Program	62,133	56,161	11%	
Passengers Per Day				
	Mar-17	Mar-16	Change	Target
Weekday	4,345	4,902	-11%	5,000
Saturday	2,492	2,657	-6%	2,500
Sunday	758	827	-8%	800
Passengers Per Hour				
	Mar-17	Mar-16	Change	Target
Fixed Route	8.23	8.97	-8%	11
(A*) Paratransit Program	1.62	1.58	3%	1.65

(A\*) Mobility performed and verified trips in RouteMatch

	Jul	Aug	Sept	Oct	NOV	DEC	Jan	FEB	Mar	FY17.YTD	AVG
RTA SYSTEM RIDES TOTAL	114,175	114,677	117,613	123,851	113,437	105,429	95,889	102,289	108,148	995,508	101,315
Missed Trips	216	108	136	129	93	102	143	72	156	1,153	128
Missed Hours	163	126	136	149	180	165	165	93	242	1,419	158
Missed Miles	1,514	1,465	1,506	1,700	1,217	1,510	2,007	833	2,162	13,914	1,546
Total Road Calls	82	90	89	68	72	73	71	48	65	658	73
Workers Comp Claims	1	2	1	0	2	0	1	0	8	15.0	2.5
Monthly Miles	262,130	285,231	267,149	265,288	264,634	260,012	256,395	248,169	269,542	2,378,550.0	264,283.3

# Paratransit

<b>Funding Source</b>	<b>Trips</b>	<b>Rev. Hrs.</b>	<b>Trips Per Rev. Hrs.</b>	<b>Trips Denials</b>	<b>Late pickups: + 15 minutes</b>	<b>On-Time Performance</b>	<b>% Trips</b>
<b>ADA Prince George's County</b>	132	112.42	1.17	0	5	96.10%	2.06%
<b>ADA Anne Arundel M route</b>	28	21.61	1.3	0	1	96.40%	0.45%
<b>ADA Anne Arundel</b>	161	120.76	1.33	0	7	96.60%	2.52%
<b>ADA &amp; GPT Howard County</b>	5,958	3,721.16	1.61	0	301	95.96%	94.97%
<b>Taxi Total Performed Trips</b>	1,391	567	2.45	0			
<b>Totals</b>	7,670	4,542.95	1.57	0	273	94.99%	100.00%